

**ANSA® and Silverline™ Limited Warranty:**

ANSA Exhaust Technologies warrants to the original retail purchaser that each ANSA and Silverline product purchased from an authorized ANSA dealer shall be free from defects in material and workmanship for the period(s) listed below, when used on private passenger cars and light trucks for personal use under normal operating conditions. The warranty commences on the date of the original purchase and is effective for the duration listed below, **or** for as long as the original purchaser owns the vehicle, *whichever comes first*.

**IMPORTANT! Valid sales receipt is required for any warranty claim!**

<b><u>Brand and Product:</u></b>	<b><u>Warranty Period</u></b>
<b>Silverline T304 Stainless Steel Diesel Truck Systems</b>	<b>Limited Lifetime</b>
<b>Silverline 409 Stainless Steel Diesel Truck Systems</b>	<b>5-year Limited</b>
<b>Silverline T304 Sport Compact Systems</b>	<b>2-year Limited</b>
<b>Silverline Aluminized Truck Systems</b>	<b>1-year Limited</b>
<b>Silverline Universal Products (all metal grades, all finishes)</b> (Universal mufflers, tips, stacks and universal components)	<b>1-year Limited</b>
<b>ANSA SPORT Performance Exhaust Systems</b>	<b>2-year Limited</b>
<b>ANSA OE Replacement Exhaust Systems</b>	<b>1-year Limited</b>

**WHAT IS COVERED BY THIS WARRANTY?**

This warranty covers defects in material and workmanship in the ANSA and Silverline products. ANSA's sole and exclusive obligation under this warranty is limited to the exchange or replacement of a defective ANSA or Silverline product in accordance with this limited warranty.

**WHAT IS NOT COVERED BY THIS WARRANTY?**

This warranty does not apply to products that have been a) altered, modified, reworked, improperly applied or installed, b) installed on vehicles used for commercial, racing or off-road purposes and/or c) damaged due to vehicle modifications or accident.

The cost of removal or installation of a replacement product is not included in this warranty coverage.

The cost of shipping for a replacement product is not covered.

**WARRANTY SPECIFICS:**

This warranty is in lieu of and excludes all other warranties, express, implied, statutory or otherwise created under applicable law, provided however that any warranty of merchantability and any warranty of fitness for a particular purpose are limited to the limited warranty periods as set forth herein for the products. ANSA shall not be liable for direct, indirect, special, incidental or consequential damages of any nature whatsoever. Purchaser's sole and exclusive remedy under this warranty shall be limited, at ANSA's exclusive discretion, to 1) replacement of any defective product or 2) a refund of the purchase price of the defective product.

**NOTE: This warranty is not assignable or otherwise transferable to any subsequent purchaser or user of the product and any sale or other transfer of the product shall void this warranty and ANSA shall thereafter have not further liability or obligation with regards thereto.**

This Limited Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

### **HOW TO MAKE A WARRANTY CLAIM**

#### **Vehicle Owner/Original Retail Purchaser:**

1. You must return the defective product to an authorized ANSA/Silverline reseller for verification and exchange. **A valid copy of the original, dated retail proof of purchase receipt must accompany any warranty claim.**
2. If the provisions of this warranty are met and the product is defective and qualifies for replacement, the product will be repaired or replaced with a new unit of the same or superseded part number.

NOTE: Warranty claims will not be honored for products that have been improperly installed, modified or abused and/or installed on commercial or racing/off-road vehicles.

#### **Authorized ANSA or Silverline Reseller:**

1. After verifying that the original retail purchaser has met ALL requirements to qualify for a warranty claim, including proof of original purchase, contact ANSA's customer service department. Do NOT instruct the retail customer to contact ANSA directly!
2. Upon review of problem and verification of warranty claim eligibility by ANSA Warranty Service staff, disposition of the claim and procedure for a replacement will be communicated.
3. ANSA, at its sole discretion, may require return of the defective unit and/or a digital image of the defective part.
4. In the event a part must be returned for warranty evaluation, the part must be properly packaged and clearly marked with the RGA (return goods authorization) number. All authorized returns must be shipped PREPAID to: ANSA Exhaust Technologies, 300 Dixie Trail, Goldsboro, NC 27530.

### **New Parts Damaged or Missing in Transit**

New parts that arrive damaged or packages missing items are NOT covered by this warranty. The shipper of the part(s) *should be notified immediately* of any missing or damaged goods. **ALL packaging and paperwork should be kept until disposition of the claim has been communicated by the shipper.** For certain products, a product ID code from the box is required to process the claim.

**IMPORTANT!** Failure to keep the packaging may result in denial of the claim by the carrier and will not be the responsibility of ANSA.

Effective Jan 1, 2009 / Rev 8.2012